



February 2026 Customer Referral Rewards

Official Rules & Terms

Promotion Period:

February 1–February 28, 2026

How the Referral Program Works

NCATS Internet customers may earn rewards by referring new customers who successfully sign up for and install NCATS Internet during the promotion period.

Referral Rewards (Thank You Gifts)

Rewards are based on the total number of **successful referrals** completed during February:

- **1 successful referral:** One (1) NCATS t-shirt
- **2 successful referrals:** One (1) NCATS tumbler
- **3 or more successful referrals:** One (1) premium NCATS hoodie **and** one (1) NCATS tumbler

Grand Prize Drawing

- **Grand Prize:** Six (6) months of free NCATS Internet service
- Each customer earns **one (1) entry** into the Grand Prize drawing for **each successful referral** completed during February.
- The drawing will be held in March 2026.
- The prize is non-transferable and has no cash value.



Definition of a Successful Referral

A successful referral is defined as:

- **A new NCATS Internet customer**
- Who completes installation of NCATS Internet
- With installation occurring **during the month of February 2026**
- The new customer and location of service must be in good standing. Any outstanding balances must be paid in full to be eligible for this promotion.

Referral Tracking Requirements

- New customers will be asked at sign-up if they were referred.
- To ensure proper credit, the new customer **must provide the referring customer's name at the time of sign-up**.
Referrals not identified at sign-up may not be eligible for rewards.

Eligibility

- Referring customers must be current NCATS customers in good standing.
- NC RESA employees, board members and individuals living in their household **are not eligible for the Grand Prize drawing**, but **may earn NCATS swag** through successful referrals.

Additional Terms

- Rewards are subject to availability and may be substituted with items of equal value if necessary.
- NCATS Internet reserves the right to modify or end the promotion at any time.
- Fraudulent or misleading referrals will be disqualified.